

30 YEAR COMMERCIAL WEAR WARRANTY LIFETIME RESIDENTIAL WEAR WARRANTY

Matrexx warrants that during the stipulated warranty period this product

- will not wear through, and
- will be free from manufacturing defects.

The following remedies are available to you if the floor fails to perform according to the warranty.

- During the first year, Matrexx will at its option (i) repair the floor to conform to the warranty or (ii) furnish material of equal value and quality without charge for the affected area. Reasonable installation labor is covered by this warranty during the first year following installation.
- During the second year, Matrexx will at its option (1) repair the floor to conform to the warranty or (ii) provide credit equal to 90% of the cost of material and 50% of the cost of reasonable installation labor.
- After the second year, Matrexx will at its option (i) repair the floor to conform to the warranty or (ii) provide credit equal to the cost of Matrexx material only according to the following schedule:

During the third year: 80%; During the fourth year: 70%; During the fifth year: 60%; During the sixth year: 50%; During the seventh year: 40%; During the ninth year: 30%; During the tenth year: 20%; During the rest of the term: 10%

Conditions and Limitations

- The product must be properly installed according to Matrexx installation instructions. Defective installation is not covered by the warranty. This includes but is not limited to improper adhesives, inadequate subfloor, and improper subfloor preparation.
- The warranty only covers installation labor if the floor was professionally installed. An estimate of installation labor costs must be approved by Matrexx before the replacement takes place.
- Excessive subfloor cracking and movement can cause the floor to crack. Matrexx cannot be responsible for damage from an unstable or deteriorating subfloor.
- Applies only to material sold as first quality.
- Does not cover loss of gloss or dulling of the surface.
- Scuffs, scratches and gouges are not covered by the warranty.
- Damage from inappropriate or inadequate maintenance is not covered by the warranty. This includes but is not limited to damage from vacuum cleaners and casters.
- Damage from abuse including furniture moving is not covered by the warranty. Damage from inappropriate chair castors and rolling loads.
- Discoloration from heat, light, mold or alkali are not covered by the warranty.
- Problems resulting from excessive moisture in the subfloor are not covered by this warranty.
- Incidental damage such as furniture moving are not covered by this warranty.
- A difference in color of the floor compared to the sample or photograph are not covered by this warranty. Subtle differences in texture compared to the sample are not covered by this warranty. Production lots will vary, and these differences are not considered manufacturing defects.
- The warranty applies only to the initial owner and is non-transferable. The warranty provides a maximum of one replacement floor.

Except as set forth herein, there are no express warranties made by Matrexx.